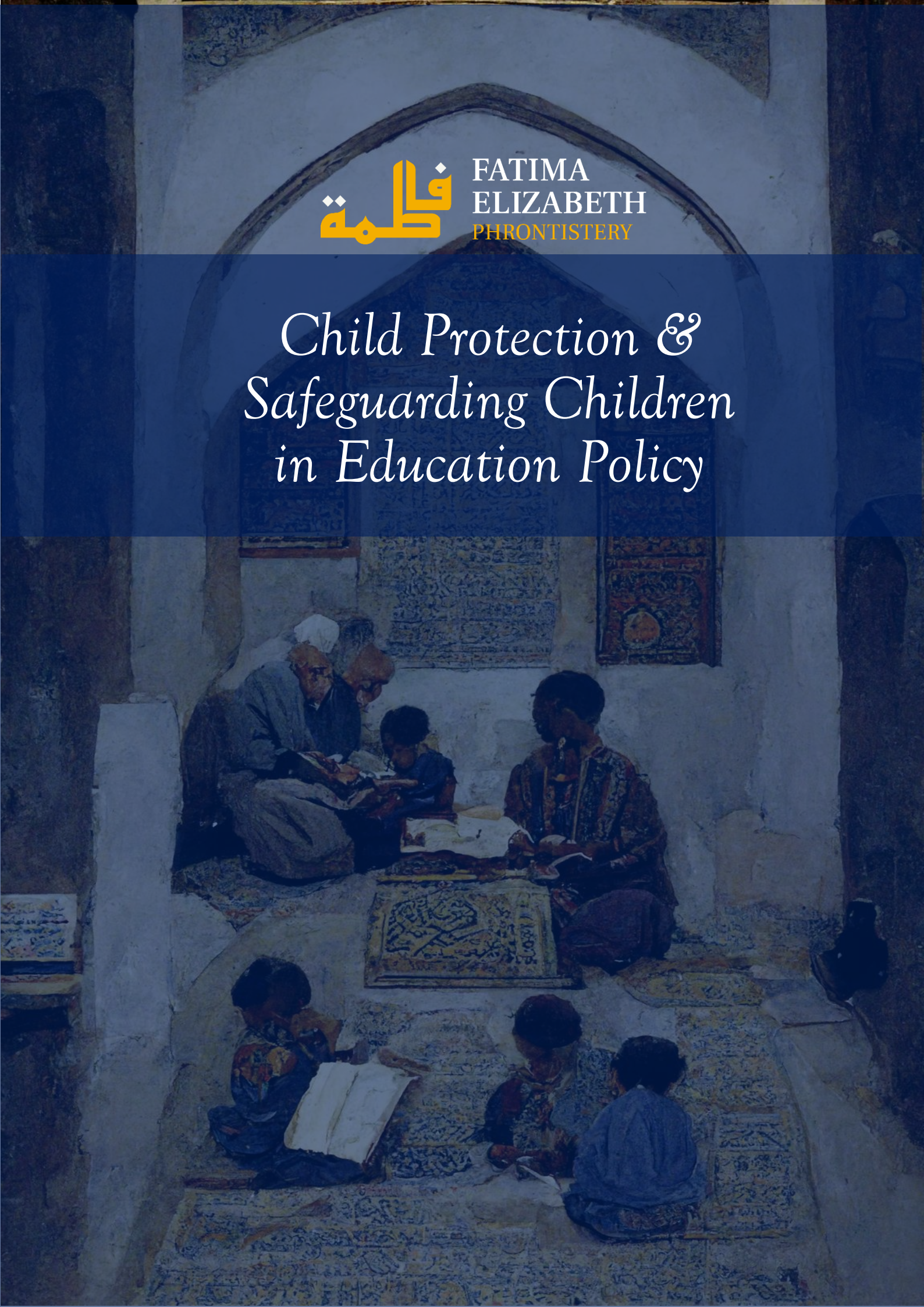


FATIMA
ELIZABETH
PHRONTISTERY

Child Protection & Safeguarding Children in Education Policy

Name of Supplementary School:

Fatima Elizabeth Phrontistery

Title of Policy	Child Protection & Safeguarding Children in Education Policy

Date adopted	September 2024
Signed	

The following named responsible person has been nominated by this complementary / supplementary school to refer allegations or suspicions of neglect or abuse to the statutory authorities.

Senior Designated Persons for safeguarding Children	**Hamid Mahmood** thisishamid@gmail.com	**Danyaal Sassa** d.sassa1@googlemail.com

In the absence of the named Senior Designated Persons for safeguarding, the matter should be brought to the attention of the second named Senior Designated Persons for safeguarding.

Second named Senior Designated Persons	**Iram Looch**	**Shazia Kamran**

The social services number for the area is Multi agency safeguarding hub (MASH)	**Multi agency safeguarding hub (MASH)** ☎ Phone: **020 8496 2310** *(Monday - Thursday 9am-5.15pm and Fri 9am-5pm)* ☎ Mob: Tel: **020 8496 3000** *(Out of Hours)* In case busy: (1) 020 8496 1380 (2) 020 8496 2117 Fax: 020 8496 2313 Email: MASHrequests@walthamforest.gov.uk

Fatima Elizabeth Phrontistery

Child protection policy

The Islamic Context

The model for human behaviour and interaction has been given to us by Islam and the Prophet Muhammad (peace be upon him).

The Muslim Sacred Text: The Qur'an states:
"The (faithful) servants of the Beneficent are those who walk upon the earth modestly."
(Qur'an 25:63).

The Prophetic Traditions:
"There will be nothing heavier in the scale than good character (and polite manners)"
"I have been sent for the perfection of human conduct."
"He is not from amongst us who doesn't show respect to his elders and does not show affection towards his youngsters."
"Show mercy (be kind) to those on earth and He who is in the heavens will have mercy upon you"
(Prophet Muhammad – PBUH[1])

Objective

To contribute to the personal safety of all children/young people attending by promoting child protection awareness, good practice and sound procedures.

Policy statement

We at Fatima Elizabeth Phrontistery believe that children/young people have the right to be treated equally and to learn in a safe and friendly environment.

This policy is based on the following principles:

- the welfare of the child/young person is paramount
- all children/young people, whatever their age, culture, disability, gender, language, racial origin, religious beliefs and/or sexual identity, have the right to protection from abuse
- all suspicions and allegations of abuse will be taken seriously and responded to swiftly and appropriately
- staff/volunteers are trained to understand the nature of abuse and to be alert to matters of concern
- all staff/volunteers working in this complementary/supplementary school have a responsibility to report concerns to the designated person with responsibility for child protection at the school, and/or to the school's co-ordinator.

We aim to safeguard children/young people by:

[1] PBUH: Peace be upon him (the Prophet)

- adopting child protection guidelines through procedures and a code of conduct for staff/volunteers
- sharing information about child protection and good practice with children/young people, parents and carers and staff/volunteers
- sharing information about concerns with agencies who need to know, and involving parents and children/young people appropriately
- following carefully the procedures for recruitment and selection of staff/volunteers
- providing effective management for staff/volunteers through support, supervision and training
- reviewing our policy and good practice regularly.

Our child protection policy cannot be separated from the general ethos of the school, which should ensure that pupils are treated with respect and dignity, taught to treat each other with respect, feel safe, have a voice, and are listened to.

The role of the named responsible person

Every complementary/supplementary school or place of worship should have a named person who acts as the designated child protection person, who must undergo child protection training. It is the responsibility of this person to make themselves available for consultation by staff, volunteers, visitors and children/young people and their families.

The name of the named responsible person and information about their duties should be displayed in the complementary/supplementary school or place of worship, so that everyone (including parents/carers) is aware of who to talk to if they have concerns. However, due to the nature of our school we have uploaded a copy of the Child Protection Policy onto our website.

In the absence of the designated child protection person, a deputy must be identified.

The named person's role includes:

- ensuring that this policy is implemented throughout the school
- ensuring that all necessary enquiries, procedures and investigations relating to child protection are carried out
- reporting results of screening enquiries and preserving 'need to know' levels of confidentiality and access to secure records
- ensuring that all confidential records relating to child protection matters are kept secure
- liaising with social services at a formal and informal level on child protection matters, also with the police
- reporting allegations and suspicion of abuse to the appropriate authorities
- ensuring that there is adequate induction and training relating to child protection matters
- ensuring that each activity carried out by the school is sound in terms of child protection as regards personnel, practices and premises
- checking all incident reports made by staff/volunteers, countersigning them and making such reference to the appropriate authority as is appropriate.

Good practice

Before any activity starts, the designated person shall ensure that adequate child protection procedures are in place, as follows.

- Each parent must fill out a consent form for each child/young person attending the school.
- A register must be kept of all children/young people attending the school's activities, including information about arrival and departure times.
- A daily diary or signing-in book must be kept for all adults on the premises (staff members, volunteers, parents and visitors).
- Team members will record any unusual events on the accident/incident form or in the daily diary, unless this includes anything confidential.
- Where possible, staff/volunteers should not be alone with a child/young person, although it is recognised that there may be times when this may be necessary or helpful.

- The school recognises that physical touch between adults and children/young people can be healthy and acceptable in public places. However, staff/volunteers will be discouraged from this in circumstances where an adult and child/young person are alone together.
- All team members should treat all children/young people with dignity and respect in their attitude, language and actions.

Outings and trips

- All vehicles hired for outings must be insured, roadworthy and fitted with seatbelts.
- All drivers should travel with at least one escort. Drivers and escorts should have up-to-date CRB checks and should have been subject to appropriate recruitment procedures. All drivers and escorts should agree to abide by these guidelines.
- A roll call will be taken at the start of a journey and again before beginning the return journey; if the group is travelling in more than one vehicle, children/young people will be encouraged to travel in the same vehicle there and back.
- Staff/volunteers accompanying trips will carry the contact numbers for the home organisation and emergency services in the event of an alert being necessary.
- If a child/young person goes missing while on a trip, staff/volunteers should instigate an immediate search. If the child/young person cannot be found within half an hour, the appropriate security staff/volunteers and the police should be notified.
- If, having notified security staff/volunteers and the police, the child/young person cannot be found, the parents/carers of the child/young person must be notified immediately.
- The care of the remaining children/young people is paramount. It is imperative that they return to the home site as quickly as possible, while a senior staff/volunteers member remains at the visit site to co-ordinate contact between security staff/volunteers and the child's/young person's parents/carers.

Use of premises by other organisations

In the event of a room or rooms on the premises being used by other organisations, the letting agreement should ensure that the hiring organisation works to approved child protection procedures and/or that those hiring the room(s) read and agree to abide by these guidelines.

Safe recruitment

All staff/volunteers will be appointed by at least two members of the volunteer group / management committee.

Most staff and all volunteers will work in teams or in open environments where they are not alone with children. Where necessary, staff members (but not volunteers) may work alone with children/young people, providing that they have completed a satisfactory probationary period.

All staff/volunteers will:

- be given a clear job description or role description, setting out expectations for their work and conduct
- show that they meet the person specification for the post or role
- fill in a form on first appointment and annually at the start of each school year, to update their personal details, previous and current work/volunteering experience and qualifications
- supply the names of two referees, who will be contacted personally
- be required to produce a recent enhanced CRB (now called DBS) check on appointment or to have one made through the Disclosure and Barring Service, giving photographic and other evidence of identity and including a formal declaration of any criminal convictions
- be taken through child protection policy and procedure on induction, followed by annual training to remind them of procedures and important concepts
- be supervised by a named manager and observed at work by the school's co-ordinator.

Safeguarding pupils who are vulnerable to extremism,

Since 2010, when the Government published the Prevent Strategy, there has been an awareness of the specific need to safeguard children, young people and families from violent extremism and gang violence. There have been several occasions both locally

and nationally in which extremist groups have attempted to radicalise vulnerable children and young people to hold extreme views including views justifying political, religious, sexist, racist and other violence, or to steer them into a rigid and narrow ideology that is intolerant of diversity and leaves them vulnerable to future radicalisation.

We at Fatima Elizabeth Phrontistery value freedom of speech and the expression of beliefs/ideology as fundamental rights underpinning our society's values**. Both pupils and teachers have the right to speak freely and voice their opinions.** However, freedom comes with responsibility and free speech that is designed to manipulate the vulnerable or that leads to violence and harm of others goes against the moral principles in which freedom of speech is valued. Free speech is not an unqualified privilege; it is subject to laws and policies governing equality, human rights, community safety and community cohesion.

The current threat from terrorism in the United Kingdom may include the exploitation of vulnerable people, to involve them in terrorism or in activity in support of terrorism. The normalisation of extreme views may also make children and young people vulnerable to future manipulation and exploitation. We at Fatima Elizabeth Phrontistery are clear that this exploitation and radicalisation should be viewed as a safeguarding concern.

Responding to allegations of abuse

Allegations against a member of staff/volunteer

The school will fully support and protect anyone who, in good faith, reports their concern that a colleague is, or may be, abusing a child/young person. Where there is a complaint against a member of staff/volunteer, there may be three types of investigation: criminal investigation, child protection investigation or disciplinary/misconduct investigation. The results of the police and child protection investigation may well influence the disciplinary investigation, but this will not necessarily be the case.

Concerns about poor practice

If, following consideration, the allegation is clearly about poor practice, this will be dealt with as a misconduct issue.

If the allegation is about poor practice by the school's designated person, or if the matter has been handled inadequately and concerns remain, it should be reported to the chair of the management committee, who will advise how to deal with the allegation and whether or not the school should initiate disciplinary proceedings.

Internal enquiries and suspension

The designated person will make an immediate decision about whether any individual accused of abuse should be temporarily suspended, pending further police and social services inquiries.

Irrespective of the findings of the social services or police inquiries, the school will assess all individual cases to decide whether a member of staff or volunteer can be reinstated and how this can be handled sensitively. This may be a difficult decision, particularly where there is insufficient evidence to uphold any action by the police. In such cases, the school must reach a decision based upon the available information. This might suggest that, on a balance of probability, it is more likely than not that the allegation is true. The welfare of the child/young person must remain of paramount importance throughout.

What to do if you suspect that abuse may have occurred

1 **You must report your concerns immediately to the named responsible person at your school.**

Step-by-step guidance for staff/volunteers on dealing with their earliest concerns is provided on the card 'What to do if you are worried that a child is being abused'. This guidance is produced by the Department of Health and endorsed by the local authority. Copies of the card must be available to every member of staff and volunteer.

The named responsible person will:

- obtain information from staff/volunteers, children/young people or parents/carers who have child protection concerns and record this information
- assess the information quickly and carefully and ask for further information, as appropriate

- consult with a statutory child protection agency such as the local social services department or the NSPCC to clarify any doubts or worries
- ensure that the parents/carers of the child/young person are contacted as soon as possible, following advice from the social services department
- make a referral to a statutory child protection agency or to the police without delay.

If the school's named responsible person is the subject of the suspicion/allegation, the report must be made to the chair of the management committee, who will refer the allegation to social services.

2 **Suspicions will not be discussed with anyone other than those named above.**

3 **It is the right of any individual to make direct referrals to the child protection agencies.** If, for any reason, you believe that the designated people have not responded appropriately to your concerns, then it is up to you to contact the child protection agencies directly.

4 **If a child makes a disclosure of abuse:**
- make notes as soon as possible (ideally within one hour of being told)
- write down exactly what the child/young person has said, what you said in reply and what was happening immediately before you were told (for example, what activity was taking place)
- record dates, times and when you made the record
- keep all your handwritten notes secure
- report your discussion to the designated person as soon as possible
- if the named responsible person is implicated, you need to report to the second designated person
- if both are implicated, report to social services
- do not discuss your suspicions or allegations with anyone other than those nominated above
- the named responsible person must consider carefully whether or not it is safe for a child/young person to return home to a potentially abusive situation, and, if necessary, they should take immediate action to contact social services in order to discuss putting safety measures into effect.

Allegations of physical injury or neglect

If a child/young person has a symptom of physical injury or neglect, the named responsible person will:

- contact social services for advice in cases of deliberate injury or concerns about the safety of the child/young person, but they must not inform the parents/carers
- seek emergency medical attention if necessary
- inform the child's/young person's doctor of any suspicions of abuse
- in other circumstances, speak with the parent/carer and suggest that medical help/attention is sought for the child/young person
- if appropriate, encourage the parent/carer to seek help from social services
- if the parent/carer fails to act, seek advice from the Local Safeguarding Children Board
- in the case of real concern, contact social services for advice.

Allegations of sexual abuse

In the event of allegations or suspicions of sexual abuse, the named responsible person will:

- contact the social services duty social worker for children and families directly, but must not speak to the parent or to anyone else
- seek advice from the Local Safeguarding Children Board
- collect and clarify the precise details of the allegation or suspicion and provide this information to social services, but should not attempt to carry out any investigation into the allegation or suspicion of sexual abuse
- while allegations or suspicions of sexual abuse should normally be reported to the named responsible person, their absence should not delay referral to social services.

Responding to a child making an allegation of abuse

- It is important **not** to make promises that you may not be able to keep. Do **not** say that you will keep confidential what a child/young person is about to tell you, as you may have a duty to share it with others.
- Find an appropriate early opportunity to explain that it is likely that the information will need to be shared with others.
- Stay calm and listen carefully to what the child/young person is saying.
- Allow the child/young person to continue at their own pace.
- Ask questions for clarification only and at all times avoid asking questions that suggest a particular answer.
- Reassure the child/young person that they have done the right thing in telling you.
- Tell them what you will do next and with whom the information will be shared.
- As soon as possible, record in writing what was said, using the child's/young person's own words.
- Make a note of the date, time, any names mentioned and to whom the information was given, and ensure that the record is signed and dated.

Helpful statements to make

- 'I believe you (showing acceptance of what the child/young person says).'
- 'Thank you for telling me.'
- 'It's not your fault.'
- 'I will help you.'

Do not say:

- 'Why didn't you tell anyone before?'
- 'I can't believe it!'
- 'Are you sure that this is true?'
- 'Why? Who? When? Where?'

Never make promises you can't keep.

Support for dealing with the aftermath of abuse

Consideration should be given to the kind of support that children/young people, parents/carers and members of staff/volunteers may need. Use of helplines, support groups and open meetings will maintain an open culture and help the healing process. The Directory of the British Association for Counselling is available from the British Association for Counselling, 1 Regent Place, Rugby CV21 2PJ, tel: 01788 550 899, fax: 01788 562189.

Appendix 1

Definitions of abuse

These definitions are based on those from *Working together to safeguard children* (Department of Health, Home Office, Department for Education and Employment, 1999).

Physical abuse

- Physical abuse may involve hitting, shaking, throwing, poisoning, burning or scalding, drowning, suffocating or otherwise causing harm to a child/young person.
- Physical harm may also be caused when a parent/carer feigns the symptoms of, or deliberately causes, ill health to a child/young person whom they are looking after. This situation is commonly described as factitious, fabricated or induced illness in children/young people or '"Munchausen syndrome by proxy'.
- A person might do this because they enjoy or need the attention they get through having a sick child/young person.
- Physical abuse, as well as being the result of a deliberate act, can also be caused through omission or the failure to act to protect.

Emotional abuse

- Emotional abuse is the persistent emotional ill treatment of a child/young person, such as to cause severe and persistent adverse effects on the child's/young person's emotional development. It may involve making a child/young person feel or believe that they are worthless, unloved, inadequate or valued only insofar as they meet the needs of the other person.
- It may feature expectations being imposed on a child/young person that are inappropriate for their age or stage of development. It may also involve causing a child/young person to feel frequently frightened or in danger, or the exploitation or corruption of a child/young person.
- Some level of emotional abuse is involved in all types of ill treatment of a child/young person, though it may occur alone.

Sexual abuse

- Sexual abuse involves forcing or enticing a child/young person to take part in sexual activities, whether or not the child/young person is aware of, or consents to, what is happening. The activities may involve physical contact, including penetrative acts such as rape, buggery or oral sex, or non-penetrative acts such as fondling.
- Sexual abuse may also include non-contact activities, such as involving children/young people in looking at, or in the production of, pornographic material, or watching sexual activities, or encouraging children/young people to behave in sexually inappropriate ways.
- Boys and girls can be sexually abused by both males and females, whether adults or other children/young people.

Neglect

- Neglect is the persistent failure to meet a child's/young person's basic physical and/or psychological needs, that is likely to result in the serious impairment of the child's/young person's health or development. It may involve a parent or a carer failing to provide adequate food, shelter or clothing, leaving a child/young person at home alone or failing to ensure that a child/young person gets appropriate medical care or treatment. It may also include neglect of, or unresponsiveness to, a child's/young person's basic emotional needs.
- It is accepted that, in all forms of abuse, there are elements of emotional abuse and that some children/young people are subjected to more than one form of abuse at any time.

These four definitions do not minimise other forms of maltreatment.

Note

Recent guidance identifies other sources of stress for children/young people and families, such as social exclusion, domestic violence, the mental illness of a parent/carer or drug and alcohol misuse. These may have a negative impact on a child/young person's health and development and may be noticed by an organisation caring for a child/young

person. If it is felt that a child/young person's well-being is adversely affected by any of these situations, the same procedures should be followed.

Recognising and responding to abuse

The following signs may or may not be indicators that abuse has taken place but the possibility should be considered.

Physical signs of abuse

Physical signs of abuse may include:

- any injuries not consistent with the explanation given for them
- injuries which occur to the body in places which are not normally exposed to falls or games
- unexplained bruising, marks or injuries on any part of the body
- bruises which reflect hand marks or fingertips (from slapping or pinching)
- cigarette burns
- bite marks
- broken bones
- scalds
- injuries which have not received medical attention
- neglect, undernourishment, failure to grow, constant hunger, stealing or gorging food, untreated illnesses, inadequate care
- repeated urinary infections or unexplained stomach pains.

Changes in behaviour which can also indicate physical abuse may include:

- fear of parents/carers being approached for an explanation
- aggressive behaviour or severe temper outbursts
- flinching when approached or touched
- reluctance to get changed in front of others – for example, wearing long sleeves in hot weather
- depression
- withdrawn behaviour
- running away from home.

Emotional signs of abuse

Emotional signs of emotional abuse may include:

- a failure to thrive or grow, particularly if a child/young person puts on weight in other circumstances – for example, in hospital or away from their parents/carers
- sudden speech disorders
- persistent tiredness
- development delay, in terms of either physical or emotional progress.

Changes in behaviour which can also indicate emotional abuse include:

- obsessions or phobias
- sudden underachievement or lack of concentration
- inappropriate relationships with other children and/or adults
- being unable to play
- attention-seeking behaviour
- fear of making mistakes

- self-harm
- fear of the parent/carer being approached regarding their behaviour.

Sexual abuse

Physical signs of sexual abuse may include:

- pain or itching in the genital/anal area
- bruising or bleeding near genital/anal areas
- sexually transmitted disease
- vaginal discharge or infection
- stomach pains
- discomfort when walking or sitting down
- pregnancy.

Changes in behaviour which can also indicate sexual abuse include:

- sudden or unexplained changes in behaviour, such as becoming withdrawn or aggressive
- fear of being left with a specific person or group of people
- having nightmares
- running away from home
- sexual knowledge which is beyond the child's/young person's age or developmental level
- sexual drawings or language
- bed-wetting
- eating problems such as overeating or anorexia
- self-harm or mutilation, sometimes leading to suicide attempts
- a child/young person saying they have secrets that they cannot tell anyone about
- substance or drug abuse
- suddenly having unexplained sources of money
- not being allowed to have friends (particularly during adolescence)
- acting in a sexually explicit way with adults.

Neglect

Physical signs of neglect may include:

- constant hunger, sometimes stealing food from other children/young people
- being constantly dirty or smelly
- loss of weight or being constantly underweight
- inappropriate dress for the conditions.

Changes in behaviour which can also indicate neglect include:

- complaining of being tired all the time
- not requesting medical assistance and/or failing to attend appointments
- having few friends
- mentioning being left alone or unsupervised.

Appendix 2

Good practice guidelines

All personnel should be encouraged to demonstrate exemplary behaviour in order to protect themselves from false allegations. The following are common sense examples of how to create a positive culture and climate.

Good practice means:

- always working in an open environment (for example, avoiding private or unobserved situations and encouraging open communication with no secrets)
- treating all children/young people equally, and with respect and dignity
- always putting the welfare of each child/young person first
- maintaining a safe and appropriate distance with children/young people (for example, it is not appropriate for staff/volunteers to have an intimate relationship with a child/young person or to share a room with them)
- building balanced relationships based on mutual trust, empowering children/young people to share in the decision-making process
- making school activities and other off-site activities, fun, enjoyable and safe
- keeping up to date with technical skills, qualifications and insurance
- involving parents/carers wherever possible – for example, by encouraging them to take responsibility for children/young people in changing rooms
- ensuring that parents/carers, staff/volunteers, coaches or officials work in pairs, if groups have to be supervised in changing rooms
- ensuring that, when mixed groups are taken away, they are always accompanied by a male and a female member of staff/volunteer (but remember that same-gender abuse can also occur)
- ensuring that, at tournaments or residential events, adults do not enter children's/young people's rooms or invite children/young people into their rooms
- being an excellent role model, including not smoking or drinking alcohol in the company of children/young people
- giving enthusiastic and constructive feedback rather than negative criticism
- recognising the developmental needs and capacity of children/young people and not pushing them against their will
- securing written consent from parents/carers for staff to act in loco parentis, if the need arises to administer emergency first aid and/or other medical treatment
- keeping a written record of any injury that occurs, along with the details of any treatment given
- requesting written consent from parents/carers, if it is necessary for staff/volunteers to transport children/young people in their cars.

Practices to be avoided

The following should be avoided except in emergencies. If cases arise where these situations are unavoidable, it should be with the full knowledge and consent of the person in charge in the club or of the child/young person's parents – for example, if a child/young person sustains an injury and needs to go to hospital, or if a parent/carer fails to arrive to pick up a child/young person at the end of a session.

- Avoid spending excessive amounts of time alone with children/young people away from others.
- Avoid being in a situation where you are alone with a child, e.g. taking a child/young person to an event, or dropping them off in your car.

Practices never to be sanctioned

The following should never be sanctioned. You should never:

- engage in rough, physical or sexually provocative games, including horseplay
- use corporal/physical punishment to manage behaviour
- share a room with a child/young person

- allow or engage in any form of inappropriate touching
- allow children/young people to use inappropriate language unchallenged
- make sexually suggestive comments to a child/young person, even in fun
- reduce a child/young person to tears as a form of control
- allow allegations made by a child/young person to go unchallenged, unrecorded or not acted upon
- do things of a personal nature for children/young people or disabled adults that they are able do for themselves
- invite or allow children/young people to stay with you at your home unsupervised.

Please note
It may sometimes be necessary for staff/volunteers to do things of a personal nature for children/young people, particularly if they are young or disabled. These tasks should be carried out only with the full understanding and consent of parents/carers and of the child/young person involved. There is a need to be responsive to a person's reactions. If a person is fully dependent on you, talk with him/her about what you are doing and give choices, where possible. This is particularly so if you are involved in any dressing or undressing of outer clothing or where there is physical contact – for example, lifting or assisting a child/young person to carry out particular activities. Avoid taking on the responsibility for tasks for which you are not appropriately trained.

[NRCSE has a model physical restraint policy that you may wish to adapt for your school, please get in touch with us to discuss]

Appendix 3: Reporting allegations or suspicions of abuse

Key contacts for child protection issues in Waltham Forest

The following details relate to key personnel in Child Protection who can be contacted should any child protection issues arise.

Name	Agency	Contact details
Designated Doctor for Child Protection	North East London Foundation Trust (NELFT)	020 8430 7893 07795 548987
Named Nurse for Safeguarding – Community Health Services, School Nursing, Health Visitors and Child & Adolescent Mental Health Services (CAHMS)	North East London Foundation Trust (NELFT)	020 8430 7827/7822 07568 130143 Fax: 020 8430 7981
Named Nurse for Safeguarding	Barts Health at Whipps Cross University Hospital Paediatric A&E	020 8535 6855 bleep 514 Pager: 08700555500 ask for 850122 Secretary: Ext 5072
Police Referral Desk	Metropolitan Police Child Abuse & Investigation Team (CAIT)	020 8345 3633 020 8345 3693
Designated Nurse for Safeguarding Children – GP Services	Clinical Commissioning Group (CCG)	020 3688 2638
Divisional Director for Children & Families Services	Waltham Forest Children & Families Services	020 8496 3206
Head of Service – Quality Assurance (QA)Service	Waltham Forest Children & Families Services	020 8496 3685
Deputy Head of Service – Quality Assurance (QA) Service	Waltham Forest Children & Families Services	020 8496 3250
Duty Child Protection Co-ordinators – Quality Assurance (QA) Service	Waltham Forest Children & Families Services	020 8496 8279
Local Authority Designated Officer (LADO) – Quality Assurance (QA) Service	Waltham Forest Children & Families Services	020 8496 3646
Safeguarding in Education Service	Waltham Forest Children & Families Services	020 8496 6310 020 8496 8277
Head of Service – Children's Safeguarding & Family Support Service	Waltham Forest Children & Families Services	020 8496 8393
Deputy Heads of Service – Children's Safeguarding & Family Support Service	Waltham Forest Children & Families Services	020 8496 1375 020 8496 2338
Team Manager – Waltham Forest Multi Agency Safeguarding Hub (MASH) Team/Children's Referral & Advice Team	Waltham Forest Children & Families Services	020 8496 2317
Waltham Forest Multi Agency Safeguarding Hub (MASH) Team/Children's Referral & Advice Team	Waltham Forest Children & Families Services	cscreferrals@walthamforest.gov.uk 020 8496 2313 (Fax) 020 8496 2310 020 8496 2311 020 8496 2316 020 8496 2317 020 8496 2307

Key contacts for child protection issues in Waltham Forest
CS321 ▪ May 2014

Waltham Forest Safeguarding Children Board

Name	Agency	Contact details
Team Manager – Children's Emergency Duty Team (Out of Hours)	Waltham Forest Children & Families Services	020 8496 3000

NSPCC Child Protection Helpline:
help@nspcc.org.uk
Text: 88858
0808 800 5000

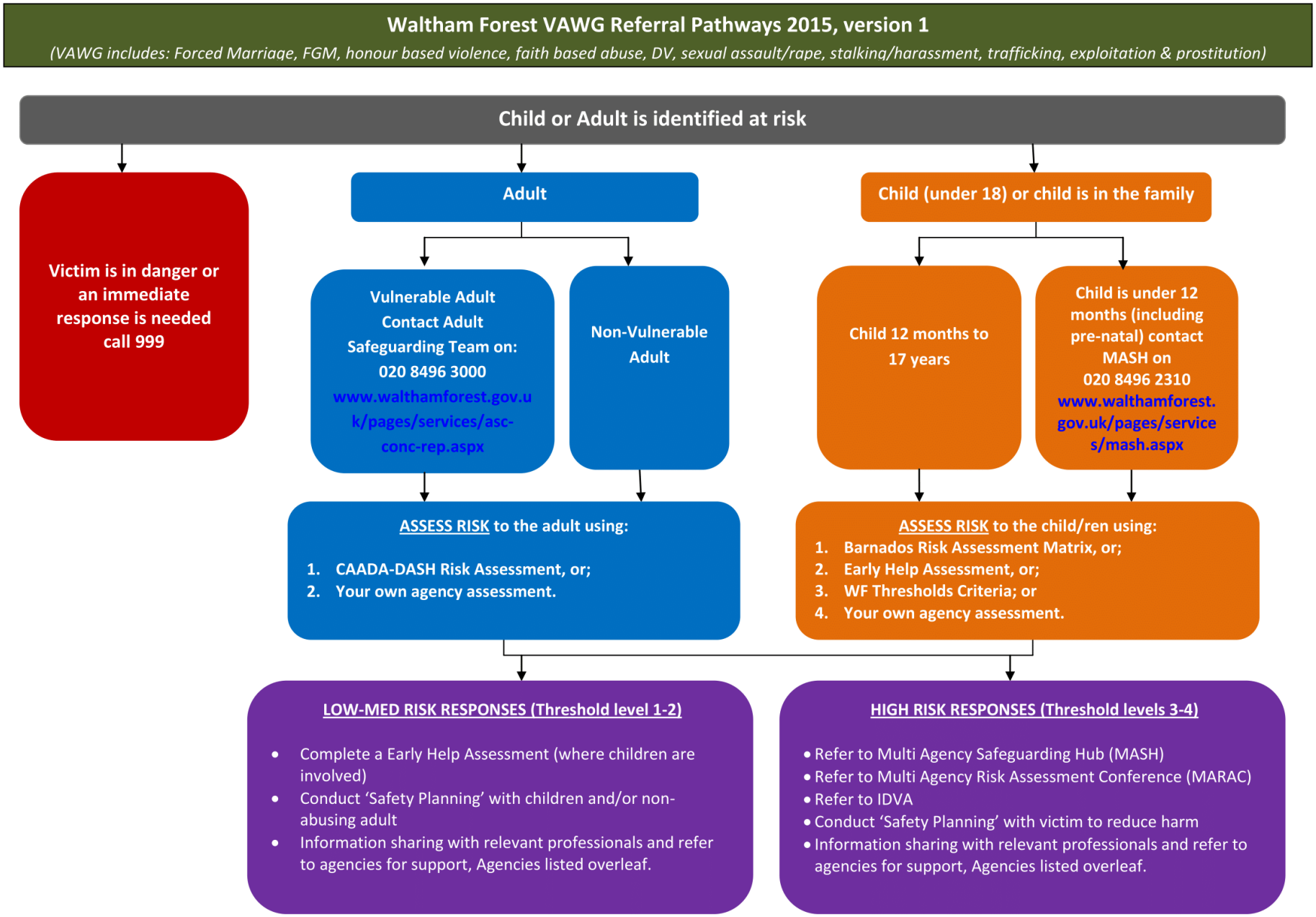
The English language NSPCC Asian child protection helpline:
Monday to Friday, 11am-7pm
0800 0967719

Waltham Forest VAWG Referral Pathways 2015, version 1

(VAWG includes: Forced Marriage, FGM, honour based violence, faith based abuse, DV, sexual assault/rape, stalking/harassment, trafficking, exploitation & prostitution)

	Domestic Violence	Sexual Violence	Forced Marriage & Honour Based Violence	Faith Based Abuse	Female Genital Mutilation	Prostitution & Sexual Exploitation	Trafficking & Sexual Exploitation	Stalking & Harassment
Recognise (Indicators)	Adult: ▪ Always missing appointments ▪ Withdrawn ▪ Distressed ▪ Partner always with them ▪ Evidence of injuries ▪ Substance Misuse Child in family: ▪ Use violence to solve problems ▪ Self harm ▪ Low self esteem ▪ Truancy ▪ Poor school performance ▪ Withdrawn ▪ PTSD symptoms ▪ Running away ▪ Substance Misuse ▪ Bed wetting ▪ Temper tantrums ▪ Anxious ▪ Disobedient	▪ STI ▪ Unwanted pregnancy ▪ Physical injuries, bruises, bleeding from genital areas ▪ Abdominal or breast pain ▪ Self destructive behaviour ▪ Sleep disturbance or nightmares ▪ Acting out ▪ Saying they 'have a secret' ▪ Inappropriate sexual play ▪ Fear of certain people/ situations ▪ Sexual aggression ▪ Unexplained money or gifts ▪ Withdrawal ▪ Eating issues	▪ Appear anxious, depressed, withdrawn ▪ Taken to doctor for examination ▪ Self Harm ▪ Attempted suicide ▪ Acid attack ▪ Early/unwanted pregnancy ▪ FGM ▪ Siblings forced to marriage ▪ Running away ▪ DV or SV ▪ Not allowed to work ▪ Persistent absence ▪ Poor school/work performance ▪ Prevented from further education ▪ Sudden engagement announcements ▪ Surveillance by family members ▪ Other siblings reported missing ▪ Threats to kill/Attempts to kill	▪ Unexplained bruises or marks on the body • Incision marks on the body • Says he or she will go to hell or is a bad person • Does not go to school or does not go to school regularly • Has limited freedom of movement • Is malnourished or steals food • Claims to be fasting for many days at a time • Is not taken to hospital when ill • Looks unkempt and uncared for • Looks sad, miserable and lonely • Does not have any friends or is ignored by other children • Radicalisation	▪ Level of family's integration into the UK ▪ Daughter or sister of a woman/girl who has been subjected to FGM ▪ Girls withdrawn from PSHE ▪ Girl makes reference to FGM ▪ A female elder from community overseas is visiting ▪ Girl talks about 'special procedure' or 'becoming a woman' ▪ Girl talks about a long holiday to country or origin (which is a high risk country) ▪ Already taken place: ▪ Difficulty walking, sitting, standing, long periods of time in bathroom, prolonged absence	▪ Unexplained absence from school ▪ Presence of older boyfriend ▪ Access to material things they can't afford ▪ Substance Misuse ▪ Missing for days at a time ▪ Sexualised behaviour ▪ Secretive ▪ Changes in behaviour ▪ STI/unwanted or early pregnancy ▪ Bruises ▪ DV and Family breakdown ▪ Poor physical & sexual health ▪ Sexual Violence/rape ▪ Homelessness	▪ Excessive fear ▪ Much older boyfriend ▪ Adult is not a legal guardian ▪ History of going missing ▪ No money but has a mobile ▪ False document or entered country illegally ▪ Not enrolled at school or with GP ▪ Reluctant to provide personal details ▪ Response seems coached ▪ Adult not a legal guardian but insists staying with child ▪ Child never in when you visit ▪ Symptoms of abuse	▪ Hyper-intimacy e.g. persistent phone calls. letters or texts ▪ Surveillance or pursuit ▪ Intimidation, harassment ▪ Vandalising property ▪ Assault/ violence ▪ Following ▪ Waiting outside home or workplace ▪ Perpetrator gathers images/photos of the victims without consent ▪ Threats to family, friends, pets, property ▪ Unwanted gifts
Risk Assess	1. CAADA-DASH 2. Barnado's DV-RIM 3. WF Thresholds Criteria	1. Early Help Assessment 2. WF Thresholds Criteria 3. Your own agency assessment	1.Early Help Assessment 2.WF Thresholds Criteria 3.Your own agency assessment	1.Early Help Assessment 2.WF Thresholds Criteria 3.Your own agency assessment	1.Early Help Assessment 2.WF Thresholds Criteria 3.Your own agency assessment	1.Early Help Assessment 2.WF Thresholds Criteria 3.LSCB CSE Risk Ass 4.Your own agency assessment	1. Early Help Assessment 2. WF Thresholds Criteria 3. LSCB CSE Risk Ass 4. Your own agency assessment	1.Early Help Assessment 2.WF Thresholds Criteria 3.Your own agency assessment
Respond	▪ Police ▪ MARAC ▪ IDVA ▪ MASH ▪ DV Helpline	▪ Police ▪ ISVA ▪ Havens -SARC ▪ Rape Crisis ▪ MASH	▪ Police ▪ MASH ▪ Forced Marriage Unit ▪ MARAC	▪ Police – Project Violet ▪ MASH	▪ Police – Project Azure ▪ MASH ▪ FGM Helpline ▪ MARAC	▪ MASH ▪ Police ▪ Havens –SARC ▪ MASE	▪ MASH ▪ Police ▪ National Referral Mechanism ▪ MASE	▪ Police ▪ Stalking Helpline ▪ IDVA

Indicator lists are not exhaustive and do not always indicate a specific form of violence/abuse, however they still indicate a multi-agency response is required.


Waltham Forest VAWG Referral Pathways 2015, version 1
(VAWG includes: Forced Marriage, FGM, honour based violence, faith based abuse, DV, sexual assault/rape, stalking/harassment, trafficking, exploitation & prostitution)
Child or Adult is identified at risk
Victim is in danger or an immediate response is needed call 999
Adult
Vulnerable Adult Contact Adult Safeguarding Team on: 020 8496 3000 www.walthamforest.gov.uk/pages/services/asc-conc-rep.aspx
Non-Vulnerable Adult
Child (under 18) or child is in the family
Child 12 months to 17 years
Child is under 12 months (including pre-natal) contact MASH on 020 8496 2310 www.walthamforest.gov.uk/pages/services/mash.aspx
ASSESS RISK to the adult using:
1. CAADA-DASH Risk Assessment, or;
2. Your own agency assessment.
ASSESS RISK to the child/ren using:
1. Barnados Risk Assessment Matrix, or;
2. Early Help Assessment, or;
3. WF Thresholds Criteria; or
4. Your own agency assessment.
LOW-MED RISK RESPONSES (Threshold level 1-2)
• Complete a Early Help Assessment (where children are involved)
• Conduct 'Safety Planning' with children and/or non-abusing adult
• Information sharing with relevant professionals and refer to agencies for support, Agencies listed overleaf.
HIGH RISK RESPONSES (Threshold levels 3-4)
• Refer to Multi Agency Safeguarding Hub (MASH)
• Refer to Multi Agency Risk Assessment Conference (MARAC)
• Refer to IDVA
• Conduct 'Safety Planning' with victim to reduce harm
• Information sharing with relevant professionals and refer to agencies for support, Agencies listed overleaf.

Waltham Forest VAWG Referral Pathways 2015, version 1

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Waltham Forest Services	
Waltham Forest Victim Support (IDVA)	020 8550 2807
Multi Agency Risk Assessment Conference Coordinator	020 3276 0956
Waltham Forest Community Safety Unit	0203 276 0961
Waltham Forest Multi Agency Safeguarding Hub (MASH)	020 8496 2310
Waltham Forest Adult Services	020 8496 3000
Waltham Forest Out-of-Hours for Safeguarding Children & Adults	020 8496 3000
Ashiana Network (South Asian, Turkish & Iranian women)	020 8539 0427
Haven the Survivors Network (historic and current sexual abuse)	020 8520 0755
Kiran Project (women & children from BAMER communities)	020 8558 1986
Stay Safe East (for deaf and disabled victims)	SMS: 07587 134 122
Imece (Turkish, Kurdish and Turkish Cypriot women)	020 7354 1359
The Haven, Sexual Assault Referral Centre (SARC)	020 7247 4787
East London Rape Crisis Centre (Nia)	020 7683 1210
Empower (CSE and gangs)	020 7021 0301
Multi-Agency Sexual Exploitation Meeting (MASE)	07715 901256
East London Out Project (LGBT)	020 8509 3898
Domestic Violence Perpetrator Programmes	020 7401 9181
Community Mental Health Services	0300 555 1200
Waltham Forest Citizens Advice Bureau (CAB)	020 8521 5125
Waltham Forest Housing Advice	020 8496 3000
Waltham Forest Lifeline (substance misuse service)	020 3826 9600
722 Young Peoples Services (young person's substance misuse service)	0300 555 1158

National/London Services	
National DV Helpline	0808 2000 247
Forced Marriage Unit	0207 008 0151
Stalking Helpline	0300 636 0300
FGM Helpline	0800 028 3550
National LGBT DV Helpline Broken Rainbow	0300 999 5428
Galop (LGBT)	020 7704 2040
RESPECT (Perpetrators)	0845 802 4040
Men's Advice Line	0808 801 0327
FORWARD (for FGM)	020 8960 4000
Honour Network Helpline	0800 5999 247
Project Azure (Police) for FGM	0207 161 2888
Rape Crisis	0808 802 9999
Eaves Poppy Project (for trafficked victims)	020 7735 2062
Deaf Hope UK	SMS: 07970 350 366
Ascent Legal Advice Line	020 7608 1137
Project Violet (Police) for Faith based abuse	projectviolet-SCD5@met.police.uk

Waltham Forest One-Stop-Shop: Every Wednesday 10-12pm, CBHA 7 Saxon Close, Walthamstow E17 8LE

Reporting suspected abuse

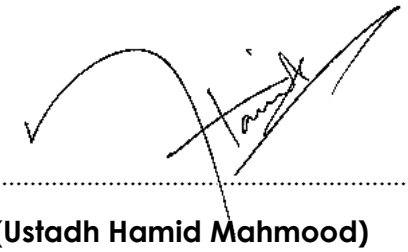
Confidential recording sheet

Organisation			
Name of person reporting			
Name of child/young person			
Age and date of birth		Ethnicity	
First language		Religion	
Disability			
Parent's/carer's name(s)			
Home address			
Postcode		☎ Telephone	
Are you reporting your own concerns or someone else's? Please give details.			
Give a brief description of what has prompted the concerns – include date, time and an outline of specific incidents.			
Any physical signs? Behaviour signs? Indirect signs?			

Have you spoken to the child/young person? If so, what was said?
Have you spoken to the parent(s)/carer(s)? If so, what was said?
Has a specific person been alleged to be the abuser? If so, please give details.
Have you consulted anyone else? Please give details.

Name of person reported to	
Date of reporting	
Signature of person reporting	
Today's date	
Action taken	
Notes	

Policy agreed on behalf of Staff



Signed: .....

(Ustadh Hamid Mahmood)
Head Teacher

Date: **02 / 09 / 2024**